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UNITED STATES PATENT AND TRADEMARK OFFICE
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Bib Data Sheet

CONFIRMATION NO. 2556

SERIAL NUMBER 10/056,411	FILING DATE 01/25/2002 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 00-1718.03/US/2	
APPLICANTS Terry S. Ryan, Grant, AL; Randel W. Henry, Huntsville, AL;					
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/264,242 01/26/2001 <i>Yes JHC</i>					
** FOREIGN APPLICATIONS ***** <i>None JHC</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/25/2002					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY AL	SHEETS DRAWING 4	TOTAL CLAIMS 6	INDEPENDENT CLAIMS 3
Verified and Acknowledged Examiner's Signature <i>JHC</i> Initials					
ADDRESS 021491					
TITLE System and method for supporting multiple call centers					
FILING FEE RECEIVED 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		



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BIBDATASHEET

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APPLICANTS

Terry S. Ryan, Grant, AL;

Randel W. Henry, Huntsville, AL;

** CONTINUING DATA *****

This appln claims benefit of 60/264,242 01/26/2001

Yes WFC

** FOREIGN APPLICATIONS *****

none WFC

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 02/25/2002

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR	SHEETS	TOTAL	INDEPENDENT
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	COUNTRY	DRAWING	CLAIMS	CLAIMS
Verified and Acknowledged Examiner's Signature <i>WFC</i> Initials	AL	4	6	3

ADDRESS

021491
LANIER FORD SHAVER & PAYNE
P O-BOX 2087
HUNTSVILLE, AL
35804

TITLE

System and method for supporting multiple call centers

FILING FEE RECEIVED 740	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit